



## GENERAL TERMS AND CONDITIONS

1. Rates concerning single transfer, exclude collection and reconciliation of couriers, guides or assistants.
2. Company is not liable for luggage, articles or things usually left unattended and/or lost on the bus.
3. Company is also not liable for damages arising from causes not attributable to the company (rain, snow, floods, strikes, delays caused by traffic, ecc) or for damages caused by mechanical failures.
4. In case of cancellation of service within 48 hours prior to the service, will not apply any penalties. In case of cancellation made after this time, will be charged 50% of the agreed amount. Any permits, if already purchased at the time of termination, will be charged in full.
5. Under current European legislation, on driving times and rest periods for drivers, are reminded the rules that the Company is required to observe in the following list:
  - **AVAILABLE DAILY:** 12 hours maximum
  - **PERMITTED DAILY DRIVING:** 9 hours maximum – every 4 hours and 30 minutes, 45 minutes rest are observed.
  - **DAILY REST:** 11 hours over 24 consecutive hours with a reduction in 9 hours 3 days a week to recover before the end of the next week.
  - **WEEKLY REST:** 24 consecutive hours every 6 days of service. Failure to comply with the above rules, provides for the deduction of 2 point from the license for the driver, in addition to the seizure of the vehicle.
6. The organization of multi-day travel must take place within the limits set out in paragraph 4 above and should therefore be given particular attention to start time and end time service.
7. Revision of rates: rates may vary in case of unusual and non-budgeted increases of fixed costs such as diesel, highways, labor costs and insurances.
8. Any increases in the costs of permits of the cities, beyond the control of Corsi & Pampanelli, will be fully charged to the customer.
9. For night services ( those included between the hours of 8:00 p.m. and 6:00 a.m.) will be applied a 10% surcharge.

10. For empty run will be applied the rate of Euro 0,85 per Km.
11. For services lasting less than 2 days , a guaranteed minimum distance is 250 km per day.
12. Rates are excluded from the board and lodging driver, highways tolls, parking, taxes, border crossing Alpine passes, transportation on trains, ferries and motorboats, access permission, 10% tax.
13. Will incur a surcharge of € 40,00 + VAT 10% per hour or fraction of an hour in excess of the maximum time of employment for each service.
14. For the second driver, if required by law or by the customer, shall be paid an increase of € 160,00 + VAT 10% daily.
15. Pets are not allowed excluded guide dogs for blinds.
16. Can be transported in the luggage compartment of the bus most n. 2 luggage per person from the maximum side of cm 140 (sum of length, height and depth) and only one hand luggage per person a level not exceeding cm 85 (sum of length, height and depth) to be stored in the compartment of the bus. Subject of the availability of space may be allowed on board even more storage.
17. A prepayment of service is required.